



## What is the Package to support coordination ?

The **DAC 24** (Dispositif d'appui à la coordination in French) is the Package to support coordination from 24. It helps to coordinate your care pathway and preserve your autonomy to allow you to stay home. The DAC 24 gives you an individualized at home no at any age, to :

- Inform you
- Estimate your needs
- Assist your close family
- Suggest you the best solutions

This assistance is financed by **ARS** "Regional Health Agency" from New-Aquitaine

# What can DAC give you ?



## How does DAC work ?

Our team is made up with **coordinators of care pathway**. One of them will be your chosen intermediary.


We work with your **physician** and are in touch with the **professionals** around you (doctors, nurses, pharmacists, physiotherapists, social workers...).

We can organise conciliation meetings and elaborate a **personalised health coordination plan** with you and your close.



Professionals will share useful pieces of information to organise your health pathway. They will use the computer network **Paaco-Globule** to communicate.

**At any moment you can refuse** the sharing of your medical data.

You will receive a health care number (INS). **We need your ID to get it.**

## How does the support take place ?

With your agreement, the support takes place

To really well understand your personal situation we communicate **with your close family and the professionals around you.**

According to your needs, we call you and can also come to your house.



We will give you different suggestions **and you will decide what you prefer.**

We will support you the time you need it according to the development of your situation. **You can stop the procedure at any moment.**

## How to contact the DAC ?

From monday to friday 9 AM to 5 PM



**Only one phone number**

**0809 109 109**

price of a local call  
**Free service**

Website : [www.dac-24.fr](http://www.dac-24.fr)

Teams close by  
to help you

Sectors 24  
[orientation@dac-24.fr](mailto:orientation@dac-24.fr)