

What is the Package to support coordination ?

The **DAC 24** (Dispositif d'appui à la coordination in French) is the Package to support coordination from 24. It helps to coordinate your care pathway and preserve your autonomy to allow you to stay home. The DAC 24 gives you an individualized at home no at any age, to :

- Inform you
- Estimate your needs
- Assist your close family
- Suggest you the best solutions

This assistance is financed by **ARS** "Regional Health Agency" from New-Aquitaine

What can DAC give you ?

Personalised help around you

Your close need help, information or support... A detailed evaluation of your health needs



You have difficulties

to take care yourself, organize your medical appointments, prepare your meals, wash yourself...

> A care pathway with professionals

You need help to find or to communicate with medical professionals...

A support in all your health or social procedures

You need a support back home after a hospitalisation or if you have to move to a new place... A permanent link with your physician and medical professionals

How does DAC work ?

Our team is made up with coordinators of care pathway. One of them will be your chosen intermediary.

We work with your **physician** and are in touch with the **professionals** around you (doctors, nurses, pharmacists, physiotherapists, social workers...).

We can organise conciliation meetings and elaborate **a personalised health coordination plan** with you and your close.



Professionals will share useful pieces of information to organise your health pathway. They will use the computer network **Paaco-Globule** to communicate.

At any moment you can refuse the sharing of your medical data.

You will receive a health care number (INS). **We need** your ID to get it.

How does the support take place ?

With your agreement, the support takes place

To really well understand your personal situation we communicate **with your close family and the professionals around you**.

According to your needs, we call you and can also come to your house.



We will give you different suggestions and you will decide what you prefer.

We will support you the time you need it according to the development of your situation. **You can stop the procedure at any moment.**

How to contact the DAC ?

From monday to friday 9 AM to 5 PM



Only one phone number 0809 109 109

price of a local call Free service

Website : www.dac-24.fr

Teams close by to help you

Sectors 24 orientation@dac-24.fr